

Planning a unique birthday Party for your child?

HEAD DOWN TO SNOW CITY AND GEAR UP FOR AN
ARTIC ADVENTURE! WE OFFER YOU THE ONE AND
ONLY

1,200 SQUARE METER SNOW CHAMBER WITH
SUB -ZERO EXPERIENCE ALL YEAR ROUND IN
SINGAPORE. ON TOP OF THAT, WE HAVE AN ARRAY OF
ACTIVITIES AND EDUCATIONAL PROGRAMMES FOR
YOUR ONE-OF-A-KIND PARTY!

OUR SALES COORDINATOR WILL ADVISE YOU ON THE
AVAILABLE DATES AND SEND YOU A BOOKING FORM.
A 50% DEPOSIT IS REQUIRED TO RESERVE AND
CONFIRM THE PARTY.

BOOKINGS ARE TO BE MADE AT LEAST 2 WEEKS IN
ADVANCE.

CONTACT
US



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MY COOL BIRTHDAY PACKAGE

PARTY DURATION: 2.5 HOURS

PRICE PER PERSON: \$35

1 HOUR SNOW PLAY & BUMPER CAR RIDE

(INCLUDES USE OF JACKETS & BOOTS FOR ALL. COMPLIMENTARY GLOVES FOR CHILD PAX)

1 HOUR USE OF AIRCON PARTY ROOM INCLUSIVE OF SOUND SYSTEM

1 PARTY HOST

20 MINS COOL SCIENCE SHOW

BIRTHDAY BANNER AND BALLOONS SETUP

PARTY PACKS

MINIMUM OF 20 ATTENDEES

[SUCCEEDING PAX WILL BE CHARGED AT \$35 EACH]

30 MINUTES MASCOT APPEARANCE (1 MASCOT DURING BIRTHDAY SONG & CANDLE BLOWING)

FOOD & CAKE NOT PROVIDED. FEEL FREE TO BRING YOUR OWN. (TABLEWARE NOT INCLUSIVE)

***ALL PRICES ARE SUBJECT TO GST.**



My Cool Birthday Package FAQs

Package

- What days and time are available?
 - Bookings can be made on any day that Snow City is open, subject to availability. Party sessions can start at either 10am or 2pm.
- What is the minimum and maximum number of guests I need to book?
 - There is a minimum of 20 pax and maximum of 50 pax, and it can be a mixture of children and adult (children 3 years old and above counts at 1 pax).
- How many days in advance do I need to make a reservation?
 - It is recommended to book at least two weeks in advance, pending availability.
- What if I have to cancel my booking? Do I get a refund?
 - No cancellation and refund will be issued for confirmed booking.
- When is payment due? Do you require a deposit?
 - A 50% deposit is required to reserve and confirm the booking.
- Can I reschedule my booking?
 - The party can be rescheduled up to two weeks before the reserved party date, subject to availability. Please contact the sales team at contact@snowcity.com.sg for assistance. Rescheduled dates must be before the end of the current calendar year.
- Can the party be for two children at the same time?
 - Yes, that can be arranged. You can add the two celebrant names in the names' section when booking, just separate them using the word "and" e.g., "Shawn and Lana"
- What is the Party Host's role?
 - The party host is there to entertain the kids during the party during the cool science show and cake cutting. While the party host will be with the children for the duration of the party, we recommend that at least one adult to stay close by to supervise the kids. Adult supervision is also required in the snow chamber for children below 7 years old.
- How long will my party run for?
 - The birthday package will run for 2.5 hours, including 1 hour of snow play and 30 minutes for changing in and out of winter apparels.
- Can I have additional guests on the day?
 - Yes, you can, however the party packs are subject to availability.
- Do you offer birthdays for adults?
 - Currently, our birthday parties are designed for children ages 3-12 years old.

Food And Beverage

- Can I bring my own food?
 - Guests can bring in their own food, or have it delivered to Snow City. Outside food served to party guests requires a signed food waiver form. All food must be consumed in the party room only.
- Cake/ Food storage available?
 - You are advised to bring in or arrange for the cake delivery close to the cake cutting time as we are not able to help with the storage of the cake due to hygiene reasons.
- Are there any food/ drinks not allowed?
 - You may order packed food or order from a caterer. However, onsite cooking is not allowed and heating equipment is not available. Party guests are responsible for disposing their leftover food and packaging into the bins provided in the party room. Alcoholic beverages are strictly prohibited.

Party Rooms And Set Up

- Am I allowed to decorate the party room?
 - The party room will be made available 20 minutes before the party should you wish to add on your own decorations. Free standing decorations are highly encouraged. We do not allow the use of tape, tacks, nails, or adhesive to affix decorations. Any damage to walls or fixtures will be charged to the guest.
- Any decor that we should avoid?
 - Snow City does not allow the use of confetti, glitter, or silly strings in the party rooms. Guests must use painters' tape when taping decorations to walls. Decorations cannot be hung from the ceiling, light fixtures or any other equipment mounted on the walls or ceiling. Decorations may not be hung outside the party room.
- Can I see the party rooms prior to making a reservation?
 - Yes, you may arrange for a recce visit with our sales team.
- Where is the party room located?
 - It is located at the 2nd floor, across Fountain Microbrewery & Restaurant.
- Can I bring helium balloons?
 - Yes, you may bring helium balloons to decorate the party room. Balloons must be tied to a weight. Balloons and decorations are not allowed to be brought into the Snow City lobby or snow chamber.
- What do I need to bring?
 - Snow City does not provide any utensils, tableware or serviettes. Please do bring your own if you are arranging for food to be served to your party guests.

Others

- What if I arrive late?
 - If you are running late, please call Snow City at 65602306. As there may be other bookings, we may be unable to extend the birthday party celebration after your allotted time in the booking form.
- Where do my guests and I check in for the birthday party?
 - The party liaison can inform the ticketing staff of your arrival. Your guests will be directed to the 2nd floor party room during the arrival.